

DALE A. BICKSLER, CFM

315 Ridge Rd., West Milford, NJ 07480

973-261-3421 (c) 973-728-3819 (h)

vanbicksler@optonline.net

CAPABILITIES

Extensive knowledge of Facility Management, including but not limited to budget administration, organizational development, maintenance, space planning, project management, equipment, furniture and construction specification and rental property management.

EXPERIENCE

Executive Director of Facilities

ARAMARK Higher Education

Drew University

Madison, NJ

2007 - 2008

- Responsible for comprehensive oversight of all Facilities Management related activities on the Drew University campus.
- Responsible for direct reports Director of Support Services (custodial, grounds, movers, sign shop, shipping and receiving) and Director of Maintenance (electrical, plumbing, HVAC, carpentry, fire/safety systems).
- Integral input and involvement in strategic and master plans for all physical facilities and the campus in general.
- Provides interface representing the University with all government entities.
- Facilitates from a facilities perspective the University's vision and mission for the present and the future.
- Maintains a high level of responsibility which includes membership and involvement with numerous committees and interface with all levels of University leadership and governing administration.
- Integral involvement with capital project management and prioritization throughout the campus.
- Responsible for all campus operations which are executed in accordance with the University's policies and procedures.

Director of Support Services

ARAMARK Higher Education

Drew University

Madison, NJ

2007

- Responsible for various expense and capital projects throughout the campus including new construction, renovation, space planning and relocations.
- Manage custodial services for all Drew University campus facilities including but not limited to administrative offices, residential communities, common areas, athletic buildings, etc.
- Responsible for all day to day and special event activities including but not limited to set up and tear down of all furniture and equipment and coordinating with Drew University event staff.
- Responsible for landscaping and grounds activities and projects including snow removal.
- Responsible for shipping and receiving activities and campus mail delivery.
- Provide contract supervision and negotiation and renegotiation.

Facility Management Consultant

Central Pennsylvania and Northern NJ

2005 - 2007

- Manage the facility and operations of the Hershey Theatre. Total square footage managed is 300,000+.
- Manage and direct outsourced employees including custodial, security, HVAC, and unionized stagehands.
- Coordinate staffing and logistics for all theatre events including amateur and professional shows.
- Create and manage operations budget.

- Monitor operations supplies inventory.
- Manage comprehensive maintenance and safety programs.

Property Manager, Facility Services

ARAMARK Facility Services

Rockleigh and Mahwah, NJ

2002 - 2004

- Manage the corporate and warehouse facilities for Aston Martin Jaguar Land Rover in Mahwah, NJ and the corporate and warehouse facilities for Volvo Cars of North America LLC in Rockleigh, NJ. Total square footage managed – 600,000+,
- Plan, direct, and manage a staff of direct reports, maintenance and support employees, contract employees, consultants, and contractors to provide facilities management and maintenance support for all Aston Martin Jaguar Land Rover and Volvo facilities and operations projects in the Northeastern United States.
- Provide for the administration of numerous expense and capital budgets in excess of \$7,000,000.
- Provide supervision for engineering, maintenance, grounds, new construction, renovation, all equipment projects, space planning and relocation.
- Provide contract supervision and renegotiation.
- Ensure compliance with all applicable codes (local, state, federal), and all safety requirements.

General Manager, Facility Services

ARAMARK Facility Services

Camp Hill, PA

1999 - 2002

- Plan, direct and manage a staff of 50-60 maintenance and support employees, contract employees, consultants and contractors to provide facilities management and maintenance support for all EDS facilities and operations projects in Camp Hill, Mechanicsburg, and Eppers PA, and Rochester, NY.
- Provide for the administration of numerous expense and capital budgets, in excess of \$1,000,000.
- Provide supervision for engineering, maintenance, grounds, and capital and expense construction renovation, etc. projects.
- Provide facilities management expertise for the evaluation and incorporation of additional EDS facilities in the Northeastern United States into the ARAMARK Facilities Services contract.
- As needed, interview and hire additional facilities managers and other personnel as additional EDS sites are incorporated into the base contract with EDS Real Estate. These managers would report to the ARAMARK Facilities Services Manager in Camp Hill, PA.
- Assist EDS Real Estate in space planning, employee relocation, and construction project management.

Director, Facility Services

Willow Valley Manor, Lancaster, PA

1996- 1997

- Plan, direct and manage a staff of 60-70 maintenance and support employees, contract employees, consultants and contractors to provide facilities management and maintenance support for all Manor facilities operations and projects.
- Provide for the administration of numerous expense and capital budgets, in excess of \$4,000,000.
- Analyze, evaluate, recommend and approve furniture, and business equipment purchases.
- Provide supervision for security, laundry, transportation, and landscaping departments.
- Managed renovation of Manor Healthcare.

Project Cost: \$ 1,400,000

Project Size: 14,500 sq. ft.

(Project completed on time, under budget, and with no deficiencies during Life Safety of Pennsylvania inspection.)

Manager, Corporate Facilities

Hershey Foods Corporation, Hershey, PA

1991- 1996

- Plan, direct and manage a staff of 45-50 maintenance and support employees, contract employees, consultants and contractors to provide facilities management and maintenance support for all corporate facilities operations and projects.

- Provide for the administration of numerous expense and capital budgets in excess of \$4,000,000.
- Analyze, evaluate, recommend and approve furniture and business equipment purchases.
- Manage space planning, including recommendations involving analyzing, coordination, reconfiguration and allocation of physical assets.
- Administer, monitor and maintain all rental properties in Derry Township.
- Managed renovation of Aviation Department Reception area, including space planning and furnishing selection.
Project Cost: \$ 120,000 *Project Size: 3,500 sq. ft.*
- Acted as consultant for mechanical specifications and furnishings selections for the Tender Years Day Care Center, Chocolate Ave., Hershey, PA
Project Cost: \$ 1,000,000 *Project Size: 10,000 sq. ft.*
- Consulted with Hershey Foods Washington, D. C. Government Relations office during furniture and artwork upgrades.
- Managed set-up and relocation for Hershey Foods Corporation Trademark offices in Christiana, DE.
Project Cost: \$ 225,000 *Project Size: 5,500 sq. ft.*
- Consulted with Facilities Management staff at Hershey Foods Canadian Corporate Headquarters for set-up of administrative and maintenance services.
- Monitored and assisted in specification of all equipment, materials, and finishes for Hershey Foods Corporate Campus. This included an office building, data center and fitness center.
Project Cost: \$ 44,000,000 *Project Size: 300,000 sq. ft.*
- Traveled extensively in U. S. A. and Europe for selection of vendors.
- Coordinated relocation of 700+ Hershey Foods employees from various Hershey locations to the new Corporate Headquarters at 100 Crystal A Drive in Hershey.

EDUCATION

Master of Arts, course work completed, American Studies, Pennsylvania State University, Capitol Campus, Middletown, PA.

BA, Sociology, Millersville State College, Millersville, PA.

TRAINING

Hershey Foods Corporation:

- Capital Project Management
- Fundamentals of Finance
- Understanding Personal Computers
- Effective Time Management
- Assertive Management Workshop
- Chocolate Technology
- Hershey Heritage

ARAMARK Facilities Services:

- CMMS Maximo
- Diversity
- Leadership Development Program
- Certified Facility Manager designation

Other:

- Holec, London, England; Amsterdam, NE
- Interface Carpets, LaGrange, GA
- Interplan, New York, NY
- Lees Carpets, Glasgow, VA
- Milliken Carpets, LaGrange, GA
- National IFMA Convention, Denver, Co
- Neocon, Chicago, IL
- Philips Lighting Institute, Somerset, NY
- Steelcase Inc., Grand Rapids, MT